

Kyle Steffen Consultant

Kyle joined FCAW in December, 2009.

PROFESSIONAL EXPERIENCE

Internal Auditor

- Conducted quarterly audits to ensure management followed internal controls and reflect ISO and Government contract requirements
- Maintained and developed company policies and procedures
- Reviewed departments for compliance and effective implementation of quality improvement initiatives

Medicare Fraud Investigator

- Investigated Medicare Part A and Part B complaints referred to the company
- Applied various methods of investigating possible Medicare fraud including data analysis, review of medical records, and interviews of beneficiaries and providers
- Conducted on site audits and interviews of Medicare providers
- Worked directly with the Office of Inspector General, Centers for Medicare and Medicaid Services, and the Federal Bureau of Investigation during investigation development
- Placed abusive providers on payment suspension
- Attended task force meetings held by the United States Attorney's Office

Medicare Reimbursement Analyst, Milwaukee, WI

- Completed Medicare financial settlements for hospitals, home health agencies, and skilled nursing facilities
- Analyzed information from new providers and set up an initial payment rate
- Created and maintained an Access database to track and produce reports of cost reports coming into the company
- Maintained and updated company website
- Reviewed and altered templates to increase operating efficiency and adapt to new requirements
- Assisted users to solve computer operating problems

TRAINING

John Reid Interview and Interrogation Techniques

NHCAA Fraud Investigation Training

EDUCATION

Carroll College – Waukesha, WI

Bachelor – Computer Science